

## The first step on a management career

### Area Manager / Franchisee / Department Manager

You will have a major impact on how the company moves forward, identifying new strategies whilst constantly improving on operations - the sky's the limit!

### General Manager Supermac's / Fresh Express

You will be a premium people manager and developer, constantly driving sales and profit through customer satisfaction and employee motivation.

### Assistant / Shift Manager

You will be committed to delighting your customers whilst driving your team.

### Coach

You will be an expert in all areas who can train others to your proficiency.

### Team Member

You'll learn all our procedures and go the extra mile.



Take the First Steps on your Management Career!

## Get in touch



## Take the first step

Find out more:  
[www.supermacs.com/starthere](http://www.supermacs.com/starthere)

Email your CV:  
[starthere@supermacs.com](mailto:starthere@supermacs.com)

Fill out the application form  
**Supermac's  
Start Here**  
Ballybrit Business Park,  
Ballybrit,  
Galway



**Supermac's**

**Supermac's**

# Our Success Story!

The first Supermac's outlet opened its door in 1978 on Main Street Ballinasloe, Co Galway. Since that first opening Supermac's has become a firm fixture in towns and cities throughout the country. Today Supermac's is Ireland largest indigenous fast food restaurant with a policy of continued expansion and growth.



## Your management career starts here.

Working at Supermac's is more than just a job. There are fantastic opportunities to grow and develop a career with Ireland's number one restaurant chain. We are looking to recruit ambitious and motivated people to take their first step on a management career with Supermac's.

### Our Management Development Programme

We offer a comprehensive development programme that can last between 6 and 12 months depending on your experience. Our programme comprises both on the job training and class room training. We believe that working within our organisation at restaurant level will give you the best insight into the workings of our business.

During your Management Development Programme you will learn the following aspects of the business:

### Restaurant Training

This will concentrate on the basic skills covering all aspects of working in a Supermac's restaurant. This includes basic operations, stock control and ordering, customer service, HACCP training, hygiene and health and safety training.

### Managerial Training

During the managerial aspect of your training you will learn the key skills required for managing a Supermac's outlet.

### Managerial Training

- Business operations
- Financial and analytical skills
- Organisation & Planning skills
- People management
- Local store marketing
- Management of food hygiene



### What we offer

Our Management Development Programme comprises of a competitive salary, a bonus programme based on key performance targets plus:

A fast track management career  
Ongoing training & development

### Flexible Locations

Due to the rapid expansion of our company we have positions available in a variety of locations throughout the North and South of the country. We are always looking for candidates that are flexible on location. If you would like to work in a specific location we will endeavour to find a location that is suitable.

## Our People

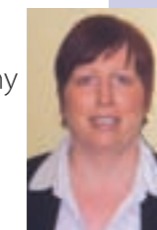


### Ciarán Stewart

Ciarán started with Supermac's in 1995 at Headford Road as a staff member. He quickly progressed to the position of Assistant Manger in 1997. Following this he was appointed Store Manager in 1999.

Ciarán was then promoted to the position of Area Manager for Galway in 2001. He was the Area Manager for eight stores in Galway city and county, including two of the largest grossing stores in the Supermac's Group. This involved working with store managers to control costs, recruit new staff, grow sales and meet targets for the area.

In 2006 Ciarán was appointed Operations Manager for Papa Johns in Ireland. Papa Johns is a franchise operation in Ireland. Ciaran is responsible for the growth and development of Papa Johns in the Irish market.



### Theresa Kennelly

Therese joined Supermac's in 1998 as a Store Manager at our restaurant in Castlebar. She then took over full responsibility for the store when she managed it as a franchise operation for two years. Following this she became Area Manager for the Midland's where she had responsibility for 10 stores.

After taking a career break Theresa moved to Kerry and became Area Manager for restaurants in the Kerry and north Cork region.



### Yang Zhao

Yang joined Supermac's in 2003 as a part time team member working in our restaurant at O'Connell Street in Dublin. He quickly progressed to the position of Trainee Manager a year later and subsequently became Assistant Manager in 2005.

During the course of his training period Yang had expressed an interest in working in the South of Ireland. An opportunity arose for Yang to become the Manager of Supermac's in Mallow, Co. Cork. Following a period managing Supermac's Mallow Yang was promoted to the position of Area Manager for the Cork region. He has responsibility for a number of stores in the Cork area.